

## Special Notice for Colorado Residents

Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 12, Article 52, Colorado Revised Statutes.

### **If you have a Question about or Problem with YOUR TRANSACTION - THE MONEY YOU SENT**

You must contact the Money Transmitter who processed your transaction for assistance. The Division of Banking does not have access to this information. **Contact Green Dot Corporation at 1-866-795-7597.**

### **If you are a Colorado Resident and have a Complaint about THE MONEY TRANSMITTER – THE COMPANY THAT SENT YOUR MONEY**

ALL complaints must be submitted in writing. Please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:

Colorado Division of Banking  
1560 Broadway, Suite 975  
Denver, CO 80202  
email: **[DORA\\_BankingWebsite@state.co.us](mailto:DORA_BankingWebsite@state.co.us)**  
website: **[www.dora.colorado.gov/dob](http://www.dora.colorado.gov/dob)**

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## Special Notice for Maryland Residents

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints regarding this authorized delegate of Green Dot Corporation, License #4512451/NMLS ID #914924, at 500 North Calvert Street, Room 402, Baltimore, MD, 21202, phone number (888) 784-0136.

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## Special Notice for Texas Residents

If you have a complaint, first contact the consumer assistance division of **Green Dot Corporation** at **1-866-795-7597**, if you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct your complaint to the Texas Department of Banking

In Person or U.S. Mail  
Texas Department of Banking  
2601 North Lamar Boulevard  
Suite 300  
Austin, TX 78705-4294

Telephone  
1-877-276-5554 (toll free)

Fax  
512-475-1313

E-Mail  
[consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)

Website  
[www.dob.texas.gov](http://www.dob.texas.gov)